

Resident Questions for Housing Area Panel

Department	Housing
Date question raised	5/07/2022
Date of Area Panel	16/08/2022
Area in city	Central
Star rating applied by residents	3 star – city wide issue
Deadline for officer response	25/07/2022
Name of officer responding	Justine Harris
Officer job title	Housing Estates Manager
Title of Question:	Key Fobs
Issue:	Cloning of key fobs
Background:	Timpsons and other local hardware businesses will clone key fobs for £10. This is happening frequently and severely reduces their effectiveness as a security measure.
Action requested by residents:	Ask the council to investigate and stop this happening
Officer Response: Justine Harris	
Officer contact details:	Justine.harris@brighton-hove.gov.uk
	We are aware of this development, we will investigate and come back with our response.
Specific Action:	
Action:	To review the cloning of key fobs and find out if there is a way, we can end this if we need to.
Timeline:	
Start date:	August 2022

End date:	November 2022
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